



NOTICE TO CUSTOMERS

Service change – east coast Australia to/from northeast Asia

Dear Valued Customer,

We wish to inform you of important changes to our services between east coast Australia and northeast Asia.

A number of carriers in two consortia have announced a service rationalisation plan aimed at withdrawing excess capacity from the market while still maintaining viable service levels and a comprehensive service network.

This will lead to changes to our service beginning approximately February 11th 2011 for southbound and 1st March 2011 for northbound and will have effect for 6 sailings from these dates.

Port rotation is as follows;

Yokohama → Osaka → Pusan → Shanghai → Ningbo → Hong Kong → Kaohsiung → Melbourne → Sydney → Brisbane → Yokohama

The above will be supplemented by additional space on another service which will include a direct Shenzhen call (**Shekou**)

Revised schedule and terminal information will be available shortly.

If you have any queries or require further information on any aspect of these changes please contact your local customer service or sales representative.

Yours sincerely

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